Tenant- somebody who is renting or looking to rent a property

Landlord – somebody who owns and rents out the properties listed on the sight

New user – somebody who has not created an account on the sight and is just visiting

User – a user story that both landlord and tenant can participate in

User Authentication

| User Stories | Notes | Acceptance Test |
| --- | --- | --- |
| New Users creates a Landlord or tenant account |  | - Verify the users account is added to the system  - Verify the user can successfully log in using account details |
| user logs into their account | - users will be redirected to different views depending on if their a landlord or tenant | -Verify the user is successfully logged in to the correct account  -Verify the user is redirected to the page  -Verify that if entered details are incorrect alert user e.g incorrect password |

Property Management

| User Stories | Notes | Acceptance Test |
| --- | --- | --- |
| Landlord adds new property to the system | -includes details such as  Address, rental price, property type, amenities | -Verify the property is successfully added to the system  -Verify the new property can be viewed within the system  -Verify that rental applications can be submitted for the property  -Verify that all information is entered correctly |
| Landlord alters property information |  | -Verify the information is successfully updated in the system |
| Landlord uploads images for a property | -images need to be an appropriate file size and dimensions | -Verify the images are successfully stored and can be viewed in the system  -Verify the images are formatted correctly and fit the site |

Tenant Management

| User Stories | Notes | Acceptance Test |
| --- | --- | --- |
| Tenant searches for properties | - Can apply certain filters to search e.g area | - Verify that all appropriate results are returned from search  - Verify that the filters correctly influence the search |
| Tenant submits rental applications for property |  | -Verify application appears in landlords view  - Verify the application displays the correct information regarding the property and tenant |
| Landlord reviews applications |  | -verify the application has the correct info on user and property |
| Landlord approves potential clients |  | -Verify that the tenant receives a notification that their application has been accepted    - Verify the tenants display is updated appropriately |
| Landlord rejects potential client |  | -Verify that the tenant receives a notification that their application has been declined    - Verify the tenants display is updated appropriately |

Lease Management

| User Stories | Notes | Acceptance Test |
| --- | --- | --- |
| Landlord generates lease for property | - lease is automatically generated with some information needed to be inputted | -Verify the lease is generated with the correct information  -Verify the user gets notified a lease has been generated |
| User digitally signs lease agreement |  | -Verify the lease is updated on the system with the agreement |
| User receives automatic reminder for important date(lease renewal, rent payments e.t.c) |  | -Verify the reminder is sent at the correct time  -Verify the reminder contains the correct info |
| User views current leases and lease history | - Lease data will be stored for the legally obligated time | -Verify all the appropriate leases can be viewed  -Verify that the leases are stored for the correct amount of time |

Rent Payment

| User Stories | Notes | Acceptance Test |
| --- | --- | --- |
| Tenant receives automatic reminder for rent payment |  | -Verify the reminder is successfully sent and received  -Verify the reminder contains the correct information |
| Tenant receives automatic reminder for late fee |  | -Verify the reminder is successfully sent and received  -Verify the reminder contains the correct information |
| User views payment history for lease | -transfer data will be stored for the legally obligated time | - Verify all the appropriate transfers are shown |

Maintenance Requests:

| User Stories | Notes | Acceptance Test |
| --- | --- | --- |
| Tenant submits maintenance request | -tenant fills out issue and specify urgency | -Verify maintenance request is successfully logged on the system  -Verify the correct landlord receives the maintenance request for the correct property |
| Landlord reviews maintenance request | -can communicate with the tenant about request | -Verify that all maintenance request for the property appear in maintenance requests |

Communication tools:

| User Stories | Notes | Acceptance Test |
| --- | --- | --- |
| Tenant messages landlord | -private messages | -Verify landlord receives the message  -Verify landlord can respond to message |
| Landlord puts out an announcement | -can be for one property, certain tenants, or all tenats |  |

Document Management

| User Stories | Notes | Acceptance Test |
| --- | --- | --- |
| User uploads document | -may be a lease agreement or identification e.t.c | -Verify document can be viewed on system  -Verify document is stored in the system |
| User views documents uploaded relating to them | -can be documents they have submitted or documents landlord submitted relating to tenancy | -Verify that all the stored documents relating to the user can be viewed |

Reporting and Analytics

| User Stories | Notes | Acceptance Test |
| --- | --- | --- |
| Landlord generates report | -Can be generated on things such as rental income, occupancy e.t.c | -Verify the report uses the correct data stored in the database |

Notifications and alerts

| User Stories | Notes | Acceptance Test |
| --- | --- | --- |
| User receives an alert for an important date | -Alerts can be for things such as rent due dates, lease expirations e.t.c | -Verify the alert is received  -Verify the alert contains correct information |